



Growers Supply Co. Delivery Policy

Revised March 2021

Delivery Policy

The policy has been enhanced and updated for Growers Supply Co. commercial growers, enabling more of our customers to take advantage of direct farm delivery.

This service will commence on April, 12 2021.

This is a fixed cost program of \$118 per delivery throughout the Okanagan Valley and Keremeos/Cawston district, no matter what you order.

The minimum spend to qualify for this service is \$1,500, before taxes.

Orders placed before noon, of a value between \$1,500 and \$5,000, before taxes will be delivered the next business day.

All orders over \$5,000 before taxes will be delivered free of charge, if delivery is requested. This is subject to Growers Supply Co. transportation delivery schedule. Actual delivery date will be confirmed on receipt of order.

The Keremeos/Cawston district will be serviced twice per week on Tuesdays and Thursdays, for orders of a value between \$1500 and \$5,000 before taxes. Orders must be received by noon on Monday and Wednesday (I.E. the day prior) to guarantee delivery on the scheduled delivery days.

Deliveries requested outside of the Okanagan Valley and Keremeos/Cawston district will be subject to a delivery charge of \$85 plus taxes per hour.

Please be advised that there may be longer wait times for delivery during peak season. The company will do its best to ensure delivery to our set schedule.

It is the customer's responsibility to offload the delivered items using the appropriate equipment, with the correct load capacity for the weight. This is for customer and employee safety.

The customer must be present to verify quantities and the state of the items being delivered are correct.

Growers Supply Co. reserves the right to waive or change all or part of this procedure, subject to General Manager Approval.

Frequently Asked Questions

1. What is the delivery lead-time?

Orders received by noon to a value between \$1500 and \$5,000 before taxes will be delivered the next business day. Orders received after noon between \$1,500 and \$5,000 before taxes will be delivered in 2 business days. Orders over \$5,000 before taxes can be delivered free-of charge, if delivery is requested, but is subject to Growers Supply Co.'s delivery schedule.

2. Why is there a minimum order value of \$1,500?

The service is designed for commercial customers, to save them valuable time away from the farm.

3. I live outside the delivery catchment area. Can I get my product delivered?

If you live outside of the area we deliver then you are welcome to make a special request and we will do our best to fulfill your needs. Cost of delivery will be charged at \$85 per hour plus taxes and will depend upon distance and products ordered.

Growers Supply Co. New Delivery Policy
Map of the Designated Delivery Area

Within the marked area the delivery charge is \$118 plus taxes, with a minimum order value of \$1,500 plus taxes.

Outside of the marked area is charged \$85 per hour and will be confirmed at time of order.

